

Working Visa Health Insurance premiums

Working Visa Health Insurance covers are only available for international visitors who are in Australia for business purposes or are sponsored by an employer and who are not eligible for full Medicare entitlements. All of our Working Visa Health Insurance covers will meet the requirements for a 457 Visa.

Single premiums

	Fortnightly \$	Monthly \$	Yearly \$
Working Visa Hospital Insurance	48.60	105.65	1267.80
Working Visa Hospital and Medical Insurance	77.10	167.60	2011.20
Top 85 Working Visa Health Insurance no excess	108.90	236.75	2841.00
Top 85 Working Visa Health Insurance \$300 excess	95.80	208.30	2499.60

Couple premiums

	Fortnightly \$	Monthly \$	Yearly \$
Working Visa Hospital Insurance	97.20	211.30	2535.60
Working Visa Hospital and Medical Insurance	154.20	335.20	4022.40
Top 85 Working Visa Health Insurance no excess	217.80	473.50	5682.00
Top 85 Working Visa Health Insurance \$300 excess	191.60	416.60	4999.20

Family premiums

	Fortnightly \$	Monthly \$	Yearly \$
Working Visa Hospital Insurance	102.00	221.80	2661.60
Working Visa Hospital and Medical Insurance	162.00	352.20	4226.40
Top 85 Working Visa Health Insurance no excess	228.60	497.00	5964.00
Top 85 Working Visa Health Insurance \$300 excess	201.20	437.40	5248.80

All premiums are Goods and Services Tax inclusive and in Australian dollars. Premiums are subject to change and may vary by a few cents due to rounding. You will be notified in writing should your premiums change after you join.

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working visa health insurance

We value your feedback

If you have any feedback about our products and services, or would like further explanation on anything to do with your membership, you can contact us.

- call 132 331 (if calling in Australia) or +613 8622 5780 (if calling outside Australia)
- email ask_us@medibank.com.au
- visit any of our Medibank stores
- or write to us at Medibank Private GPO Box 9999 in your capital city (or Brisbane, QLD, 4000, Australia if writing from outside Australia).

What if I have a complaint?

We're committed to efficient and fair resolution of complaints and to using the feedback you give us to ensure our products, policies and service continue to adequately address our members' needs.

We'll try to resolve any complaint you may have the first time you raise it with us – please contact us with any issues through the contact points listed. If you believe your complaint has not been satisfactorily dealt with, please let us know and we will escalate your complaint.

You can also write to our Customer Resolutions team at Medibank Private, GPO Box 9999, Melbourne, VIC 3000.

Free, independent advice is also available from the Private Health Insurance Ombudsman on 1800 640 695.

For more information about payment and payment frequency options, please call us on 132 331, visit medibank.com.au or drop into a Medibank store.

Direct debit premium payments are not available on a weekly basis. Direct debit payments from credit card accounts (MasterCard or VISA) are available only at monthly intervals, and can only be debited on the 11th day of the month. EFTPOS, cheque or credit card payments made directly to Medibank Private are not available at weekly or fortnightly intervals.